

Amendments to the Claims:

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Withdrawn) An automated personalized product producing system for producing a personalized product in response to each customer request from customers, the system, comprising:

an electronic mail (e-mail) receiver that can receive pieces of e-mail from each customer, by wireless communication, each piece of e-mail containing data on a requested personalized product along with customer information;

an e-mail returning device that automatically generates and returns, upon receipt of each piece of e-mail by the e-mail receiver, a piece of e-mail for acknowledging receipt of each request to each of the customers, based on the customer information;

an electronic data analyzer that analyzes contents of each piece of e-mail received by the e-mail receiver and electronically converts the e-mail data on the requested personalized product to electronic image data to be used to create the personalized product;

a personalized product producing device that directly receives the electronic image data from the electronic data analyzer and outputs an image on an output medium, and uses the output medium to create the personalized product; and

an e-mail transmitter that automatically generates and transmits a piece of e-mail for notifying each of the customers of completion of production of the requested personalized product by the personalized product producing device.

2. (Withdrawn) The personalized product producing system according to claim 1, wherein the customer information is a customer's e-mail address.

3. (Withdrawn) The personalized product producing system according to claim 1, wherein the pieces of e-mail received from the customers are transmitted by cellular

phones, and the customer information is a phone number assigned to each of the cellular phones.

4. (Withdrawn) An automated personalized product producing system for producing a personalized product in response to each customer request from customers, the system comprising:

an electronic mail (e-mail) receiver that can receive pieces of e-mail from each customer, by wireless communication, each piece of e-mail containing data on a requested personalized product along with customer information;

an e-mail returning device that automatically generates and returns, upon receipt of each piece of e-mail by the e-mail receiver, a piece of e-mail for acknowledging receipt of each request to each of the customers, based on the customer information;

an electronic data analyzer that analyzes contents of each piece of e-mail received by the e-mail receiver and converts the data on the requested personalized product to image data to be outputted to create an output medium;

a personalized product producing device that directly receives the image data and outputs an image on the output medium, and uses the output medium to create the personalized product;

an e-mail transmitter that automatically generates and transmits a piece of e-mail for notifying each of the customers of completion of production of the requested personalized product by the personalized product producing device; and a storage device for storing a produced personalized product in association with the customer information, wherein the storage device authenticates each of the customers based on the customer information and, upon confirmation of authenticity of each of the customers, provides the stored personalized product associated with the customer information to each of the customers.

5. (Withdrawn) The personalized product producing system according to claim 4, wherein at least the personalized product producing device and the storage device are installed in a pair in each of a plurality of locations, each piece of e-mail received from each of the customers contains information about the personalized product producing device's location, designated by each of the customers, and the data analyzer receives the information about the personalized product producing device's location and transfers the image data to the personalized product producing device installed in a designated producing location, the personalized product producing device at the designated location producing the requested personalized product, and the storage device installed in the designated personalized product producing device, storing the produced personalized product.

6. (Withdrawn) The personalized product producing system according to claim 1, wherein the e-mail receiver receives the pieces of e-mail from the customers using a short-range wireless data communication technique.

7. (Withdrawn) The personalized product producing system according to claim 6, wherein the personalized product producing system is installed in an amusement facility having a plurality of pavilions, and the e-mail receiver is installed in each of the plurality of pavilions and is allowed to receive only pieces of e-mail transmitted from the customers within each of the plurality of pavilions.

8. (Withdrawn) The personalized product producing system according to claim 5, wherein the personalized product producing providing system is installed in an amusement facility having a plurality of pavilions, and at least the personalized product producing device and the storage device are installed as a pair in each of the plurality of pavilions.

9. (Withdrawn) The personalized product producing system according to claim 5, wherein the personalized product producing system is installed in an amusement facility

having a plurality of gates, and at least the personalized product producing device and the storage are installed as a pair in each of the plurality of gates.

10. (Withdrawn) An automated personalized product producing system for producing a personalized product in response to each customer request from customers, the system comprising:

an electronic mail (e-mail) receiver that can receive pieces of e-mail from each customer, by wireless communication, each piece of e-mail containing data on a requested personalized product along with customer information;

an e-mail returning device that automatically generates and returns, upon receipt of each piece of e-mail by the e-mail receiver, a piece of e-mail for acknowledging receipt of each request to each of the customers, based on the customer information;

an electronic data analyzer that analyzes contents of each piece of e-mail received by the e-mail receiver and converts the data on the requested personalized product to image data to be outputted to create an output medium;

a personalized product producing device that directly receives the image data and outputs an image on the output medium, and uses the output medium to create the personalized product;

an e-mail transmitter that automatically generates and transmits a piece of e-mail for notifying each of the customers of completion of production of the requested personalized product by the personalized product producing device; and further comprising, an estimated time calculator that detects, upon receipt of each piece of e-mail from each of the customers by the e-mail receiver, a number of pieces of e-mail already received and operation conditions of the personalized product producing device and, based on results of detection, calculates an estimated time of completion of the requested personalized product,

wherein the e-mail returning device automatically returns the piece of e-mail further including the estimated time of completion to each of the customers.

11. (Withdrawn) The personalized product producing system according to claim 1, wherein the personalized product producing device produces an engraved stamp.

12. (Withdrawn) An automated personalized product producing system for producing a personalized product in response to each request from customers, the system comprising:

a data receiver that can receive, by wireless communication, personalized product producing data in a first format and customer identification information;

a memory that can store sets of the personalized product producing data and the customer identification information, each set including a piece of personalized product producing data and a piece of customer identification information;

a data analyzer that electronically analyzes each piece of personalized product producing data in the first format and converts it to a piece of data in a second format;

a personalized product producing device that directly receives the piece of data in the second format converted by the data analyzer and electronically records the piece of data in the second format on an output medium used to produce a personalized product;

a delivery device that delivers the personalized product produced to a location defined by each piece of customer identification information; and

a data transmitter that can automatically transmit in reply to a customer request at least one of an acknowledgement of the request, an estimate of personalized product availability time, and a report of personalized product availability.

13. (Currently Amended) An automated method of providing a personalized product in response to each request from customers, the automated method comprising the steps of:

receiving, by wireless communication, electronic personalized product producing data in a first format and customer identification information;

electronically sequentially storing sets of the personalized product producing data and the customer identification information, each set including a piece of personalized product producing data and a piece of customer identification information;

electronically analyzing each piece of electronic personalized product producing data in the first format and converting it to a piece of electronic data in a second format;

receiving the piece of data in the second format and recording the piece of data in the second format on an output medium used to produce a personalized product; and

producing the personalized product; and

automatically notifying a customer of at least one of receipt of the electronic personalized product producing data and completion of the personalized product requested.

14. (Withdrawn) The personalized product producing system according to claim 1, wherein the personalized product producing device produces a name card.

15. (Withdrawn) The personalized product producing system according to claim 1, wherein the personalized product producing device produces a sticker/label.

16. (Original) The method of providing a personalized product in response to each request from customers according to claim 13, further comprising the step of delivering the personalized product produced to a location designated by each piece of customer identification information.

17. (Withdrawn) The personalized product producing system for producing a personalized product in response to each request from customers according to claim 12, wherein the personalized product producing data in the first format includes a plurality of types that are selectable by the customer.

18. (New) The automated method according to claim 13, further comprising:
storing the produced personalized product in association with the customer information; and
authenticating each of the customers based on the customer information; and,
upon confirmation of authenticity of each of the customers,
providing the stored personalized product associated with the customer information to each of the customers.

19. (New) The automated method according to claim 18, wherein at least the producing and the storing are paired in each of a plurality of locations, each piece of e-mail received from each of the customers contains information about the personalized product producing device's location, designated by each of the customers, and furthering including:
analyzing the data about the personalized product producing device's location,
and
transferring the image data to the personalized product producing device installed in a designated producing location, the personalized product producing device at the designated location producing the requested personalized product, and a storage device installed in the designated personalized product producing device, storing the produced personalized product.

20. (New) The automated method according to claim 13, wherein a personalized product producing system is installed in a plurality of locations, and a receiver for receiving the wireless communication is installed in each of the plurality of locations and is allowed to receive only wireless communications transmitted from the customers within an area associated with each location of the plurality of locations.

21. (New) The automated method according to claim 13, further comprising:

calculating upon receipt of each wireless communication, a number of wireless communications already received and operation conditions of a personalized product producing device, an estimated time of completion of the requested personalized product; and automatically returning a wireless communication including the estimated time of completion to each of the customers.